



Romance , Retreat, and Reborn

Room Directory

Ubud Nyuh Bali Resort & Spa

We Serve with Smile and Sincerity

Dear Valued Guest,

We are delighted to welcome you at the Ubud Nyuh Bali Resort & Spa. We intend to provide each guest with the real balinese experience. Our team is committed to serve every guest personally based on your preference and ready to attend to your most pressing requests.



In this Room Directory you will find general information about the resort as well as detailed information on all services, activities and facilities that our resort has to offer. However, should you have more specific request or requirement, please feel free to inform any of the team members who all would be happy to assist. We wish you a pleasant stay with us and enjoy your time in Ubud Bali.

Your sincerely,

Ubud Nyuh Bali Team

Talk to Your Butler - We are Here to Serve

Your direct service connection. Our team is delighted to assist you and to answer your questions. If you need directions, room service or any assistance, just dial "0." from your villa

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A

Adapter

If you need an adapter, please contact your Butler at 0

Afternoon Tea

Spend your quality afternoon by tasting our daily changing snack, Balinese & international light meals, and selection of tea from 14.00-17.00

Air conditioning

If you wish to turn it on, please close the doors to allow the air-conditioned function properly. You can adjust the temperature through the remote control.

Airport Transfer

Ngurah Rai International Airport is about 30 km away from the hotel, and it takes 90 – 120 minutes by car. We recommend that you leave for the airport 4 hours before your flight departure. If you would like us to arrange for an airport transfer, the butler team is more than happy to help you in this matter.

Amenities

Product safety is our primary concern. All amenities have registered in Indonesian's National Food & Drug Control Agency. Hope you enjoy using it as much as we do

Our luxury amenities will include:

- *Your washbasin area*

Hand soap, body lotion, shaver, dental kit, comb, tissue, shower cap

- *Bathing essentials*

Shower gel, shampoo, conditioner, bath foam

- *Other Essential things*

Kimono, slipper, hair dryer, umbrella, mosquito spray and a scale.

Amenities (cont)

For anything we might have forgotten to provide, please press 0 on your telephone and tell us what you may need

Anniversary

For any kind of anniversary celebration, your butler will be happy to assist you with all arrangement and details to ensure it will be a memorable experience. Cakes, flower, special dinner arrangements are all available with an additional charge

Aromatherapy

If you would like to create a special aromatherapy sense during your bathing ritual, simply let us know to set it up for you.

B

Baby Cot & Baby Chair

We have some baby cots and baby chair available, if you need one, please contact your Butler

Babysitting

Babysitting service is not available on site. Should you wish to enjoy the quality time just with your partner, please contact your butler one day in advance to arrange it for you. An additional charge will be applied

Balinese Authentic Class

Instead of just giving information in the picture, nyuh bali presents a wealth of activities that reflect the heritage traditions of a Balinese living. We invite you to experience how becoming a Balinese. Let's join our complimentary Balinese authentic class. Available daily from 15.00-16.00

Bicycle Rental

Bicycle rental is available based on availability.

Breakfast

Ala carte breakfast is served daily in the “Lumbini” Restaurant or your private villa from 07.00 AM until 11.00 AM. All meals are cooked personally to suit your dietary concern. Enjoy a one-time complimentary upgrade to floating breakfast during your stay.

Breakfast on the Go

If you are planning an excursion and you have an early pick-up, we will gladly provide you with a hearty breakfast box to go. Please put your order at least one day in advance

Breathwork

Breathwork exercise using various breathing techniques to relieve anxiety and reduce stress in your body. It is also known as a more accessible alternative of meditation to achieve inner peace and better life quality. The group class is available as a complimentary every Tuesday and Friday from 17.00-18.00. Private class could be arranged for a personalized session.

C

Car parking

Car parking is available for free. Please note that Ubud Nyuh Bali Resort is not liable for cars or any objects left in the car

Check-In & Check-Out

Check-in is 14.00 hours and check-out is 12.00 hours. Check-Out is by 12:00 noon. If you would like to extend your stay or depart later, please contact your Butler at 0 or reception to check the availability and additional charges.

Coffee & Hot Water Maker

Available at your mini bar area. Should you wish to have additional coffee or tea bags, or sugar, please contact your butler at 0.

Cooking Class

Bring some pieces of Bali home by learning the Balinese spices and its unique cooking method. Private Balinese cooking class is available on-site with an additional charge

Credit Cards

We accept the following credit cards: American Express, MasterCard/Euro Card, JCB, and VISA. If you have questions in regards to payment methods, please contact your butler

D

Do Not Disturb

In case you do not wish to be disturbed, please leave the “Do not disturb” sign on the outside gate. If you do not want to receive any telephone calls, please inform your butler

Doctor

Doctor on call can be arranged through 0

E

Extend Your Stay

If you decide to extend your stay, please don't hesitate to contact “0”

Extra Bed

Should you require an extra bed in your room, please contact 0. Please note that extra bed is available with an additional charge

F

Flowers

Planning a surprise? Consult your Butler at 0

Flower Bath

Indulge yourself in Balinese colourful flowers that handcrafted just for you. Kindly choose our flowerbath collections or feel free to design by your own

Food Allergy

Should you have any food allergy or restriction, please let us know. We are always happy to assist

G

Gift Shop

Gift Shop is conveniently located in the lobby. Bring back home the authentic Balinese souvenir. We donate 10% of the revenue to support the Balinese culture in our village

Gifts & In-Room Service

Whatever your idea of a perfect gift might be, from birthday to anniversary or honeymoon celebration, please let your butler know

H

Hair Dryer

All guestrooms are equipped with hairdryers in the bathrooms

Home Gym

Our home gym opens from 07.00 until 21.00. If you would like to use our home gym facilities, please contact your butler. In our home gym area, we provide fresh towels and mineral water for you. No children below 15 years are permitted to use any of the equipment without adult supervision

I

Internet Access

We provide free of charge wireless (Wi-Fi) internet access in all resort area. Please ask the password to your Butler

Iron / Ironing Board

Please contact the butler if you wish to have delivered the iron and ironing board.

Ironing Service

We can provide you ironing service, please tick in the appropriate box on the laundry list, found in your wardrobe. The cost of this service is 50% of the listed prices.

L

Laundry Service/Dry-cleaning

Laundry and Dry-cleaning Service is available. Please leave your laundry in the laundry bag together with the laundry list form

Linen Change

Ubud Nyuh Bali Resort & Spa pursues a "Green Movement" and saves the water. We change your linen upon your request. Should you wish to change them, please put the "linen change card" on the bed

Lost & Found

Please call your butler immediately. Every effort will be made to recover a lost item or find the owner. Upon proper identification items found will be returned to the rightful owner by the Housekeeping Department. All found objects are stored in our Housekeeping department for three months.

Luggage

Please call 0 in transporting your luggage or if you require arrangements for luggage storage.

M

Meditation

Private meditation is available to get more benefits to suit your needs. The additional charge will be applied. Please contact your butler at 0

Microwave

For the safety reason, the microwave is available based on the request

Minibar

All items in the minibar are subject to an additional charge. Our housekeeping team check the minibar's consumption and replenish it daily. All consumption will be charged to your extra bill.

Morning Walk

Start your awesome day by morning walking to the silungan village; it will be a good exercise and worth experience. Join our daily morning walk at 07.00. Please reserve in advance

Movies and TV

National and selected international TV channels are available at no charge.

N

Non- Smoking Property

Pleased to inform that we are a non - smoking property. It is prohibited to smoke in the bedroom and public areas. Smoking is only allowed at your open-air pantry and in the private pool area

P

Pilates

Group class is available every Monday and Wednesday. A private pilates class could be arranged to achieve your personal goals. The additional charge applied. Please contact your butler at 0

R

Restaurant

At the Lumbini Restaurant, we offer western, Indonesian, Balinese, and healthy cuisine. Using fresh local products, our kitchen team is preparing a culinary delight for you. Operation hours: 07.00 – 22.00

Romance & Private Dining

Please check the “Romantic Dining Experience” page on this directory or just simply call 0

Room Service

Our room service is available from 11.30-22.00. Last order is at 21.00. For orders please dial 0.

S

Safe

Safe deposit boxes for the safe-keeping of your valuables are located in the room inside the wardrobe. The management cannot assume responsibility for money, jewellery or other valuables left in the rooms.

Sister Company

Looking for a serene stay in the heart of Seminyak? Please take a look at Our Sister Company, “Nyuh Bali Villas”. Please visit our website www.nyuhbalivillas.com or follow our Instagram @nyuhbalivillas

Social

Share your #nyuhbaliubud moment in your Instagram or Facebook. Stay connected and get bali insight through our Instagram @nyuhbaliubud and our Facebook “Ubud Nyuh Bali Resort & Spa”

Sound Healing

Join our sound healing session to relax your mind and appreciate the present moment to achieve mental peace and tranquillity. The group class is available as complimentary every Thursday and Saturday. Please book the private session for more tailored experience

SPA

Indulge yourself at **Mahamaya SPA** with a collection of delightful spa treatment that will pamper your body & soul.

T

Towel Change

As part of our efforts in conserving the water, we change the towels as necessary or upon your request. Should you wish to change them, please leave the used towels in the bathtub

Tour by Nyuh Bali

There are so many unique things out there waiting for you to discover. Please take a look at our tour menu collection.

Turn Down Service

We always do the turndown service when you go out in the evening. For some reasons, if you would like to skip this service, please let us know

W

Wake-up calls

Not to miss your early start in the day, let us wake you up in the morning. Please contact your butler to place your wake-up call.

Website

Visit us on the Internet at www.nyuhbalivillas.com, learn more about the concept.

Wedding

We provide private wedding service from the venue, foods, decoration, entertainment, and all you might need on your big day. Let us help you with the important moment in your life. Please contact reservation team at reservation@ubudnyuhbali.com for further information

Y

Yoga

Complimentary public yoga class is available from 08.30-09.30 AM. Private yoga class could also be arranged (additional charge is applied)

Stay Connected



www.nyuhbalivillas.com



info@ubudnyuhbali.com



[@nyuhbaliubud](https://www.instagram.com/nyuhbaliubud)



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